



IMPORTANT NOTICE: Update to Your Westinghouse Portable Generator Warranty

Dear Westinghouse Customer,

We want to share an important update regarding the warranty for your Westinghouse Portable Generator.

In 2022, the Federal Trade Commission (FTC) raised concerns about language in our warranty that suggested you must use only genuine Westinghouse parts or authorized service providers to maintain your warranty. We worked with the FTC to address these concerns and have updated our warranty to ensure it fully complies with the law. Here's what you should know:

- You are not required to use authorized Westinghouse parts or service providers to maintain your warranty. However, if we provide certain parts or services free of charge under the warranty, we recommend using them as part of the covered repair.
- We will not void your warranty solely because you choose to use other parts, perform maintenance yourself, or engage an independent service provider.
- Please note that modifications to your generator that result in increased carbon monoxide emissions, or removal of safety features (such as carbon monoxide sensors, safety guards, or warnings), may void your warranty, as these changes affect the safe and proper operation of your generator.

If you are informed that your warranty is void solely because you did not use Westinghouse parts or an authorized service provider, that information is inaccurate. Should you encounter this, please contact us at (855) 944-3571 so we can address the matter appropriately. You may also report such instances to the Federal Trade Commission at [ReportFraud.ftc.gov](https://www.ftc.gov/ReportFraud).

We encourage you to keep a copy of this notice for your records, along with the updated warranty terms, which you can view at:

<https://westinghouseoutdoorpower.com/pages/support#warranty>

If you have any questions, please visit www.westinghouseoutdoorpower.com or contact our support team. We are always happy to assist.

Thank you,

Westinghouse Outdoor Power Equipment
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